

BECAUSE YOU ARE A MEMBER OF MEDINA EC WE CARE ABOUT YOUR OPINION!



Your Touchstone Energy® Partner 

Please help us serve you better by filling out the survey below and e-mail it to Info@MedinaEC.org or mail it to Medina Electric Cooperative, Attn: Customer Service, PO Box 370, Hondo, TX 78861.

Check (✓) as appropriate.

How did you contact Medina EC?

1-866-MEC-ELEC (1-866-632-3532)

In Person

Which office were you working with?

Hondo

Dilley

Rio Grande City

Uvalde

Bruni



Please indicate the name(s) of any staff member you interacted with:

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Staff is courteous and helpful.					
Staff provides complete, accurate information to you.					
Staff is knowledgeable and fully answers your questions.					
My overall experience is positive.					

Comments:

Contact Information (Optional):

Member Name: _____

Designated Representative (for commercial accounts only): _____

Mailing Address: _____

City, State, Zip: _____

E-mail Address: _____ Daytime Phone Number: _____