

# WILDBLUE INSTALLATION

## Standard Install

The WildBlue dish will be installed on a wood sided sturdy surface (not hardy plank, rock, metal, or fiber board) with a clear view of the southern sky. Sixty (60) ft of cable will be routed through one (1) exterior wall and one (1) interior wall. Cable will be run to one (1) computer with an Ethernet port and then to the WildBlue modem.

## Non-Standard Install

1. Non-Standard – Pole mounts are common and are an estimated \$125.00 or more at the time of install. A 2-3/8 wide X 8 ft long piece of steel pipe is put in concrete into the ground. The pole has 3 ft in the ground and 5 ft above. If you have any questions about this process please talk to the installer when they call to set up the appointment. The WildBlue dish is heavier (20 lbs) than a T.V. dish and is a tri-pod mount. Roof mounts are avoided because of exposure to wind or storms and the possibility of a roof leak from the six (6) 3/8 screws which is required to mount a WildBlue dish. The satellite dish cannot be mounted on metal roofs because they interfere with the satellite dish and possible leakage.
2. Non-Standard – Pole, chimney or flat roof mounts.
3. Non-Standard – Installing an Ethernet card on a computer.
4. Non-Standard – Fishing cable through walls, attics, basements, or under the house.
5. Non-Standard – Drilling through more than one interior/exterior wall.
6. If more than 60 ft of cable is required, there will be an additional cost at the time of install.

**Fees for the non-standard installs will be paid to the installer at the time of install or reinstall.**

## Fees for Moving or Relocating WildBlue Satellite

- Uninstall fee is \$79.95.
- Relocate and realign the WildBlue dish can be up to \$220.00.

**This fee will be due to the installer at the time the service is provided.**

## Multiple Computers

Hooking up multiple computers to the internet will require a G-Router or G-Wireless Router. For more information please talk to the installer when they call to set up the install appointment.

## General Information

Installation takes approximately 3-5 hours. Due to the large demand, installs can take up to two (2) weeks for installation. WildBlue is a dependable high-speed Internet link and has been very reliable according to our customers at Medina Electric Cooperative.