



Your Touchstone Energy® Cooperative 

## Life-Support Registry Information

If you or a family member relies on any type of life-support equipment, fill out the information below to be added to our Life-Support Registry.

- Update this information whenever there is a change. It will be verified annually once you are on the list.
- Being placed on this list will not keep your account from being disconnected for nonpayment.
- The cooperative cannot guarantee un-interruptible electric service, even for members placed on the Life-Support Registry. Outages occur for reasons outside of the cooperative's control and are unavoidable. Members who rely on life-support equipment are encouraged to obtain back-up equipment, such as a generator or battery backup system, and to have an emergency plan, including a place they can go in the event of a long power outage.
- In the event of an outage, please notify Medina EC immediately. Keep your account number, meter number, and Medina EC phone number by the phone.
- During a large, widespread outage, the cooperative will post information and updates at [MedinaEC.org](http://MedinaEC.org), [Facebook.com/MedinaEC](https://www.facebook.com/MedinaEC) and on Twitter @MedinaECTalks. You can also check the severity of outages on our online outage map, found at [ebill.medinaec.org/oms/outageMap](http://ebill.medinaec.org/oms/outageMap). In a large weather event or catastrophe, we encourage members to get the latest outage updates through these channels.

Account Number(s): \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

List Special Equipment: \_\_\_\_\_

Member Signature: \_\_\_\_\_

**You must attach a prescription from your physician detailing life support needs.**

Please mail this form along with the prescription from a physician to:  
Medina Electric Cooperative, P.O. Box 370, Hondo, TX 78861

If you have any questions, please visit [www.MedinaEC.org](http://www.MedinaEC.org), call 1-866-MEC-ELEC (632-3532)  
or e-mail [Info@MedinaEC.org](mailto:Info@MedinaEC.org).